

WILD BIRTHDAY PARTIES

Booking a Wild Birthday Party – terms and conditions

Your booking is secured on receipt of the completed booking form and payment of £180. Confirmation of your booking will be sent by email.

If the booking form and deposit is not returned within **two weeks** of the provisional booking, the provisional booking will be cancelled and the date(s) made available to other parties.

Cancellation

Please let us know as soon as possible if you wish to amend or cancel your booking.

Cancelling a confirmed booking will incur charges as below:

Cancellation 15 days or more before the party	50% of total booking cost
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Cancellation 14 days or fewer before the party	100% of total booking cost
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Applications to change the date of a confirmed booking will be considered at Suffolk Wildlife Trust's discretion and may incur charges as per a cancelled booking if an alternative date cannot be found.

In the event that Suffolk Wildlife Trust has to cancel a party due to extreme weather conditions or other circumstances beyond our control, we will inform you at the earliest opportunity and will do our best to offer an alternative date. If an alternative date cannot be found, we will offer a full refund for the cost of the party.

Data protection and privacy

The contact details supplied will only be used for administrative purposes relating to the booking. Personal details will not be shared with third parties.

Please also refer to Information for your Wild Birthday Party